## HOW TO GET THE DETAILS OF ANNUITY FROM e-SERVICE PORTAL OF LIC

- A. <u>ANNUITY NUMBER MUST BE KEEP READY FOR GETTING THE DETAILS.</u>
- B. <u>ANNUITY NUMBER WILL GET FROM LIC OR FROM RETIRED EMPLOYEES CORNER OF</u> <u>THDCIL WEB SITE.</u>
- C. CHECK ANNUITY NUMBER FROM THE LIST PROVIDED IN THE THDCIL WEB SITE

PROCESS:

- 1. Go to the web site : <u>http://customer.onlinelic.in/GroupPensionUser.htm</u>
- 2. LIC e-Service web site will open
- 3. Click on : Enrollment for new Annuity Registration
- 4. New window will open for New Registration
- 5. Annuity Number entered in the 2nd box named Enrollment of New Annuity Number and then click for proceed
- 6. Enter Date of Birth in the desired box (dd/mm/yyyy) and then verify annuity
- 7. New window will appear for creation of user ID & Password as New User Registration
- 8. Entered User ID as per choice of the employee i.e., creation of user ID
- 9. Entered Password as per choice of the employee i.e., creation of Password
- 10. Re Entered Password in the box for confirmation
- 11. Then Submit
- 12. New Screen will open.
- 13. Once Registration completed then open window through Login details
- 14. Go to the e- Service Tools appeared in the extreme left site of the screen
- 15. Click the last Tab Group Pension Details of e-Service Tools
- 16. Screen with Annuity Number appeared
- 17. Click on the Annuity Number
- 18. Annuity Certificate with details will appeared
- 19. Status of Life Certificate & validity is also appeared
- 20. In the bottom of the certificate following will be seen
  - a. Bank details click & get details
  - b. Address click & get details
  - c. Payment click & get details
  - d. Nominee click & get details
- 21. If Second (2<sup>nd</sup>) or more Annuities are issued then Add the Annuity Number after login and going to Screen of Group Pension Details by clicking Group Pension Details of e-Service Tools