



टीएचडीसी इंडिया लिमिटेड

THDC INDIA LIMITED

Quarterly Status of Public Grievances

Quarter: July - September, 2021

| Sl. No. | Unit | Grievances | | | |
|---------|------------------|-----------------|---|--|--|
| | | Date of Receipt | Name and Address of the Person | Brief Description | Status of the Reply |
| 1 | Tehri HPP, Tehri | 05.07.2021 | Shri Upendra Chauhan, Ex-Member, Kshetra Panchayat Kirtinagar, village Dhari, Kirtinagar, Garhwal | Regarding the disposal of general issues of residents of Devprayag Vidhan Sabha of Tehri Garhwal district | To decide on policy matter, letter No. 114/ THDCIL / Tehri/ RC/ 2021 dated 07.08.2021 sent to District Magistrate, Tehri |
| | | 07.07.2021 | Shri Niraj Singh r/o 597, Gupiganj, Santarvidas Nagar, Chaharpur District – Bhadoni (Uttar Pradesh) | Regarding cancellation of tender for annual maintenance of canteen and re-tendering through GeM portal | Replied vide letter No. THDC/ Tehri/ C&MM/ 2021/ 474 dated 17.07.2021 |
| | | 03.08.2021 | M/s Fitwell Power Project Private Limited, 106-109, Gajanan Complex, Old Padre Road, Vododara, Gujarat | Regarding Price preference for MSME in tendering process | Replied vide letter No. THDC/ Tehri/ C&MM/ 2021/ 804 dated 14.09.2021 |
| | | 06.08.2021 | Smt. Sandhya Topwal, r/o C-1/2 Post Office Colony, Moldhar New Tehri, Tehri Garhwal, Uttarakhand | Regarding the denial of Maternity leave benefits and rejoining of service to the complainant, who worked on contract basis for a period of about 4½ months | Replied vide letter No. THDCIL/ NCR/ PG/ 1601 dated 14.09.2021 |
| | | 11.08.2021 | Rural and urban people displaced due to the construction of Tehri Dam Project (Received through Ministry of Power) | Regarding the complaint against Assistant (Law) posted at Rehabilitation Department Tehri Dam, New Tehri | Pending |
| | | 16.08.2021 | M/s Fitwell Power Projects Private Limited, Gujarat (Received through MSME Champions, an online portal of Ministry of Micro, Small Medium Enterprises) | Regarding the Public Procurement by THDC India Limited through tender | Replied vide letter No. THDC/ TEHRI/ C&MM/ 2021/ 804 dated 14.09.2021 |
| | | 19.08.2021 | Shri Vijay Shankar Tiwari, r/o C-10, Saagar Market, 25/16, Karachi Khana, Kanpur, Kanpur Nagar, Uttar Pradesh | Regarding the payment for order supplied vide contract through GEM Portal | Replied vide letter No. THDCIL / Tehri / C&MM / 2021-22 / 812 dated 14.09.2021 |

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| | | Date of Receipt | Name and Address of the Person | Brief Description | Status of the Reply |
| | | 25.08.2021 | Shri Natthi Lal, r/o 172, Near Tyagi Supplier, Near Vrinda Garden, Banjarawala, Dehradun, Uttarakhand | Regarding the payment under Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act 2013 (No. 30 of 2013 Act) | Replied vide letter No. 219/ THDCIL/ Tehri/ RC/ 2021 dated 01.09.2021 |
| | | 25.08.2021 | Smt. Anita Rawat, w/o Shri Mahavir Singh Ravat current address – Shri Rajendra Singh Negi, Samsher Singh Gadh Mod, Miyaanwala, Harraawala, Dehradun | Regarding the land to be given by THDC under Doob Kshetra | Letter No. 240/ THDCIL/ Tehri/ RC/ F-425/ 2021 dated 10.09.2021 sent to Directorate of Rehabilitation, Tehri |
| | | 14.09.2021 | Shri Shashank Bharti (Received through email) | Regarding Tender process | Replied vide letter No. THDC/ Tehri / C&MM / 2021/ 855 dated 20.09.2021 |
| | | 20.09.2021 | Shri Sandeep Singh Rawat, Badoni Bhawan, Village Nakot, Bilkedar P.O.Kirtinager, Pin - 249161 | Regarding Tender for Upgradation/enhancement of existing CCTV system | Replied vide Letter No. THDC /Tehri / C&MM/ 2021/ 948 dated 07.10.2021 |
| 2 | Koteshwar HEP, Koteshwar | - | - | - | - |
| 3 | Vishnugad Pipalkoti HEP, Pipalkoti | - | - | - | - |
| 4 | New Projects, NTT | - | - | - | - |
| 5 | NCR Office, Kaushambi, Ghaziabad | 14.06.2021 | Smt. Shubhi Khandelwal, C3 - 3181, Vasant Kunj, New Delhi | Complaint against her husband who is working in THDC India Limited | The complainant had informed about the settlement between both parties and withdrawal of complaint vide email dated 08.08.2021 |
| 6 | Dhukwa Project, Dhukwa | - | - | - | - |
| 7 | Lucknow Office | - | - | - | - |
| 8 | Khurja STPP, Khurja | - | - | - | - |
| 9. | Corporate Office, Rishikesh | 05.04.2021 | M/s Wideprint System and Solutions, FU 7, Vishakha Enclave, Uttari Pitampura, North West Delhi, Delhi | Regarding favour to a particular brand & proprietary specifications of a multi-function wide format colour LED plotter at THDC. | Replied vide letter No. THDCIL/ NCR/ PG/ 256 dated 06.08.2021 |

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| | | 08.04.2021 | Shri G.K. Dash, r/o Kanan Vihar II, Bhubaneswar, Patia, Khorda, Odisha | Regarding pension benefits to Employees, who resigned from THDCIL after 01.01.2017 | Replied vide letter No. THDCIL/ NCR/ PG/ 386 dated 22.09.2021 |
| | | 10.06.2021 | Shri Prabodh Kumar Sharma, r/o C-1601, Aaakrati Shantiniketan, Sector 143 B, Noida, Gautam Buddha Nagar, Uttar Pradesh | Regarding the payment of dues after voluntary retirement | Replied vide letter No. THDCIL/ NCR/ PG/ 257 dated 06.08.2021 |
| | | 14.07.2021 | Shri Rajat Kumar, r/o H. No. 116, New Rishikul Colony, Haridwar, Uttarakhand [Received through Dy. Chief Labour Commissioner (Central), Dehradun] | Regarding the salary of staff working on contract basis | Replied vide letter No. THDC/ Rishi/ R&IR/ 2021/ 301 dated 30.07.2021 |
| | | 18.08.2021 | Shri Shubham, r/o RC 10, Vidyanager Toranagallu, Ballari (Bellary), Karnataka | Regarding the calling of inadequate number of candidates against EWS category | Replied vide letter No. THDCIL/ NCR/ PG/ 359 dated 09.09.2021 |
| | | 10.09.2021 | Shri Suresh Kumar, r/o Dehradun, Uttarakhand | Regarding policy making process / procedure in THDC India Limited | Replied vide Letter No. THDCIL/ NCR/ PG/ 391 dated 24.09.2021 |
| | | 29.09.2021 | Shri Saurabh Maitra, r/o NC-28, Vittalnagar, Godavarikhani, SBI, Ramagundam, peddapalli, Telengana | Regarding the status of application submitted for the position of Manager (Mining) | Replied vide Letter No. THDCIL/ NCR/ PG/ 408 dated 30.09.2021 |


Signature

Director (Public Grievance)
NCR Office, Kaushambi, Ghaziabad