FAQs while filling application form of Recruitment for the post of Jr. Engineer Trainee

1. **I am a B.Tech or Bsc(IT). can I apply for Jr. Engineer Trainee?**

   Answer: *Only those B.Tech candidates are eligible who have done Diploma in the advertised discipline.*

2. **I have scored 64.9% marks in my Diploma and belong to General/EWS/OBC (NCL) Category. Am I eligible to apply**?

   Answer: *The minimum percentage requirement in Diploma in Engineering is 65%. Hence you are not eligible to apply. No round off allowed.*

3. **I belong to a state other than Uttarakhand/Uttar Pradesh. Can I apply?**
   Answer: *No, candidates having Uttarakhand and Uttar Pradesh domicile are only eligible to apply.*

4. **I have paid the application fee using UPI but the website is still not showing the same and I am not able to process further to fill online application form. What do I do?**

   Answer: *This might be a temporary issue mainly depends upon the network but it is advisable to the applicants to kindly use other forms of payments like Debit Card/ Credit Card/ Net Banking as UPI payments are facing high failure rates for some banks.*

5. **I have uploaded the documents but the same is not correctly showing in the website/online application form. What should I do?**

   Answer: *Kindly click the re-upload button provided at the bottom and re-uploads all the documents.*

6. **I am not able to fill my Employment Registration number as the characters being entered are not being accepted by the website. What should I do?**

   Answer: *That bug has been fixed. Now the entry bar accepts all characters.*

7. **I have submitted the basic information but I have not received the user ID and Password. What should I do?**

   Answer: *The email/SMS shall be received within 5 minutes. There might be a delay in SMS in your registered mobile number. However, if you do not receive the e-mail within 5 minutes kindly click on forget password then again you will receive the password. Your user Id shall be your registered e-mail address.*

8. **Will THDCIL refund the registration fee in case my candidature is rejected due to any reason?**

OR

I am not qualified for the post but I Still applied and paid the fees. Can I get a refund?

Answer: The registration fee is non-refundable.

9. **What are the documents to be uploaded while filling up the online application?**

Answer: For details of documents to be uploaded, please read the detailed advertisement carefully.

10. **I have appeared for my final year/Semester Examinations and the results are expected to be announced shortly. Am I eligible to apply?**

Answer: The candidates should have passed their Diploma (Full time) as on 28.02.2021 (last date of online registration).

11. **In my Diploma Course only CGPA / GPA / SGPA or letter grade has been awarded in place of percentage of marks. Can I enter the grade in my application?**

Answer: Candidates, who have been awarded CGPA / GPA / SGPA or letter grades, should convert the grades to percentage and provide only the equivalent percentage of marks in the application form. Method of conversion should be send with the application form.

12. **I am a SC/ST/OBC/PwD candidate but don't have the caste certificate, can I apply as a General candidate?**

Answer: If you so desire, you may apply as General Candidate (if eligible for Gen category) giving your category as "General". In such an event, your candidature will be considered as "GENERAL" and no change in category shall be allowed at a later date.

13. **Will any Travelling Allowance be paid to me for attending the Written Test?**

Answer: No. Travelling Allowance is not payable to the candidates for attending the Written Test.

14. **I don't have Employment Registration of Uttarakhand State /Uttar Pradesh. Am I eligible to apply?**

Answer: The Employment Registration in Uttarakhand /Uttar Pradesh State is must. Hence you are not eligible.

15. **My Employment Registration of Uttarakhand State /Uttar Pradesh is expired. Am I eligible to apply**?

Answer: No. Kindly renew your registration certificate and apply afterwards.

16. **If I applied for more than one region, shall my candidature be considered for more than one region I have applied?**

Answer: No. In case a candidate has applied for more than one region or has applied multiple times, only his last application will be considered for further screening. You are requested to avoid applying for more than one region.

17. **Login ID and Password related issues:**

   a) **Login ID and Password not received:** It will be sent on your registered mobile number and mail ID. Kindly fill your mobile number and email ID carefully as it is mandatory and cannot be changed. Kindly check your Junk/Spam folder.

   b) **Forgot Login ID and Password:** You can use "**Forgot Password"** button on login page of www.psurectt.in to recover your password. Click "**Forgot Password"** and enter your email ID to recover the password. Your email ID must be same as your registered email ID as entered at the time of Registration.

18. **Employment Registration No.:** This number is provided by Employment Exchange upon registration.

19. **Payment Issues:** It is advisable to make payment through Credit / Debit Card / Net Banking as UPI payments are facing high failure rates for some banks. Also, You are advised to wait till the payment is processed successfully, please do not press **"Refresh"** OR **"Back"** Button.

20. **Documents Related Issues:**

   a) **Document Size and Format:** Please check your document size and format, it must be uploaded as prescribed.

   b) **Re-Upload Documents:** in case if you have uploaded wrong documents then you can Re-Upload your documents by logging in using your mail ID and Password, on "**Upload Documents**" tab and Click on "**Re-Upload**" Button and Upload All the documents uploaded. Please remember **ALL DOCUMENTS NEEDS TO BE RE-UPLOADED**.

<u>**Note**</u>

1. *Only those OBC (NCL) candidates will be considered whose OBC (NCL) certificate is applicable for Central Government Job.*

2. *In order to avoid last minute rush, the candidates are advised to apply early enough. THDCIL will not responsible for network problems/Payment issue or any other problem in submission of online application*