



# CITIZEN'S CHARTER

**THDC INDIA LIMITED**

**(A Joint Venture of Govt. of India & Govt. of U.P.)**

**Ganga Bhawan, Pragatipuram, By-pass Road,**

**Rishikesh-249 201 (Uttarakhand)**

**Website: <http://www.thdc.co.in/>**

## ABOUT THE ORGANISATION

THDC India Limited is a leading Power Sector and Profit-making Public-sector Enterprise and registered as a Public Limited Company in July-88 under the Companies Act, 1956. THDCIL was conferred 'Mini Ratna-Category-I Status in Oct-09 and up-graded to Schedule 'A' PSU in July-10 by the Govt. of India.

The Equity of company was earlier shared between Govt. of India and GoUP in the ratio of 75:25. Recently, the Share Purchase Agreement was executed between NTPC Limited and President of India on March 25, 2020, for acquisition of legal and beneficial ownership of equity held by the President of India in THDC India Limited which represents 74.496% of the total paid up share capital of THDCIL for an aggregate consideration of INR 7500 crore (Rupees Seven Thousand Five Hundred Crore only). After Strategic Sale Equity in THDC India Limited is shared between NTPC Limited and Government of UP in a ratio of 74.496 and 25.504.

The Authorized Share Capital of the Company is Rs. 4000 Cr. THDCIL started earning profits from first year (2006-07) of commercial operation of its maiden project i.e. Tehri HPP (1000 MW) and THDCIL is a consistently profit-making company since then.

THDCIL was constituted with the sole objective to develop, operate & maintain the 2400 MW Tehri Hydro Power Complex and other Hydro projects. The 2400 MW Tehri Hydro Power Complex comprises of (1) Tehri Dam & HPP (1000 MW), (2) Koteshwar HEP (400 MW) and (3) Tehri PSP (1000 MW).

The Memorandum of Association of the Company was last modified on 31st August 2010 to reflect the current business reality of projects outside Bhagirathi valley. The article of Association of company has been amended on 14th Feb'2020 to incorporate new provisions which are required to be inserted due to amendment in Companies Act and Dematerialization of shares of the company.

The Corporation has grown into a multi-Project Organization, with Projects spread over various States as well as neighboring country, Bhutan. Presently, THDCIL has a portfolio of 13 projects (Hydro, Thermal, Wind & Solar), totaling to an installed capacity of 5,539 MW, which includes 1587 MW Operational and balance under various stages of development / implementation. In addition, a number of Projects in the country are in the business development stage.

Presently, THDCIL has three operational hydro power plants namely Tehri HPP (1000 MW), Koteshwar HEP (400 MW), Dhukwan Small HEP (24 MW), two operational Wind Power Plants namely Patan Wind Farm (50 MW) and Devbhumi Dwarika Wind Farm (63 MW) and one Solar Power Plant at Kasargod, Kerela (50 MW).

The 1000 MW Tehri HPP was commissioned in 2006-07. The Tehri HPP (1000 MW) is a multipurpose project, providing electricity to the Northern Region, Irrigation benefits to Uttar Pradesh, and Drinking Water to NCT of Delhi and Uttar Pradesh. Due to regulated releases from the Tehri storage reservoir, the existing downstream Hydro projects of the State are also benefitted by way of augmentation in generation at no additional cost to them.

The 400 MW Koteshwar HEP was commissioned in 2011-12. The project is integral part of Tehri Hydro Power Complex and its reservoir will also serve as lower reservoir for 1000 MW Tehri PSP.

The 24 MW Dhukwan Small Hydro Project on Betwa river in Uttar Pradesh has been commissioned in 2019-20 and become commercial operational on 13.01.2020.

Towards diversification of the company into Renewable Energy areas, THDCIL has commissioned 50 MW Wind Power Plant at Distt. Patan, Gujarat in June-2016 and 63 MW Wind Power Plant at Devbhumi Dwarka, Gujarat in Mar-2017 and one Solar Project namely Kasargod Solar Power Project (50 MW) has been synchronized with the Grid & commissioned on 31st Dec'2020. CoD of the plant also reckoned as 31.01.2021.

Presently, two hydro power projects namely Tehri PSP (1000 MW) & VPHEP (444 MW) and one Thermal Project namely Khurja STPP (1320 MW) are under construction.

The 1000 MW Tehri Pumped Storage Project is under construction and its 1st unit is expected to be commissioned by June-22. The Tehri PSP would utilize the Tehri and Koteshwar reservoirs as the upper and lower reservoir.

THDCIL is also implementing 444 MW VishnugadPipalkoti Hydro Electric Project (VPHEP) on the river Alaknanda in Uttarakhand and its 1st unit is expected to be commissioned by June-23. In addition, various Hydro Projects of THDCIL are under Survey & Investigation / DPR preparation stage.

Khurja Super Thermal Power Project (2 X 660 MW) in Distt. Bulandshahr (UP) is under construction by THDCIL. Govt. of India has accorded investment approval for Khurja STPP for Rs. 11089.42 Cr. and Amelia Coal Mine for Rs. 1587.16 Cr. on 7th March-19. Hon'ble Prime Minister has also laid foundation stone of the Project on 9th March-19. With award of major packages, construction works at Site is in progress. The First Unit is expected to be commissioned by Feb'24.

THDCIL and Solar Energy Corporation of India (SECI) has signed an MOU on 13.02.2015 for setting up 250 MW Solar PV Projects in India. A Tripartite agreement amongst SECI, Kerala State Electricity Board (KSEB) and THDCIL has signed on 31.03.2015 for development of 50 MW Solar Project at District Kasargod, Kerala. Kasargod Solar Power Plant (50 MW) has been synchronized with the Grid & commissioned on 31st Dec'2020. CoD of the plant also reckoned as 31.01.2021.

The work of 50 MW (AC) Solar PV Power Plant in district Kasargod, Kerala has been commissioned in Dec' 2020.

Besides above, various power projects are under pre-construction/ business development stages.

Government of Maharashtra has entrusted Pumped Storage Scheme (PSS) namely; MalshejGhat (700 MW) to the Joint Venture of THDCIL & NPCIL for updation of DPR and subsequent implementation, if found viable. DPR for MalshejGhat has already been submitted. Implementation Agreement is to be signed with Govt. of Maharashtra, for which consent of GoMH is awaited.

Under India-Bhutan Co-operation in Hydro Sector development, MoP allotted two Projects namely; Sankosh Storage Project (2560 MW) for updation of DPR and Bunakha HEP (180 MW) in Bhutan for updation of DPR and subsequent implementation on Inter-governmental Authority Model / JV with Bhutanese PSUs. THDCIL has updated DPR of Sankosh HEP (2585 MW) and Bunakha HEP (180 MW) in Bhutan. Modalities for execution of Sankosh HEP and Bunakha

HEP are under process.

Ministry of New and Renewable Energy (MNRE) has allotted THDCIL to develop UMREPPs through SPV/JVC in the state of Uttar Pradesh and Rajasthan. The capacity of UMREPPs to be developed in UP is 2000 MW and in Rajasthan 1500 MW. After approval by UP Cabinet on 16.06.2020, MoU between THDCIL and UPNEDA for formation of JV has been signed on 06.08.2020. JV Company namely TUSCO limited has been registered on 12.09.2020. In the initial phase, JV is planning to develop 600 MW capacity of Solar Park, each at Jhansi and Lalitpur District of UP. Formation of JV between THDCIL & representative of Rajasthan Govt. is under way.

Further, THDCIL has also diversified to provide specialized Consultancy services in the Power Sector.

#### **Awards:**

- Tehri Dam has been conferred the Prestigious award of “**International Milestone Project**” of International Commission of Large Dam (ICOLD) in Oct.’2009 at China, considering the uniqueness of its design and construction features.
- Koteshwar HEP has been conferred the “**PMI India Best Project Award**” of the year in long term duration (More than 3 years) category in 2011-12.
- Koteshwar HEP has won the prestigious “**5th CIDC Vishwakarma Award-2013**”.
- THDCIL has been conferred the “**Power Line Award**” in the category of 'Best Performing Generation Company (in Hydro Sector)' in May,2012.
- THDCIL has been conferred “**SCOPE Meritorious Award for Corporate Social Responsibility and Responsiveness**” in April,2012.
- THDCIL has been conferred with the Gold Trophy Citation under prestigious “**SCOPE Award for Excellence**” for outstanding contribution to the Public Sector Management for the year 2013-14 in the Institutional Category II (Mini Ratna I & II PSEs).
- Tehri HPP (1000 MW) has been awarded with Award of “**Best Maintained Project**” by Central Board of Irrigation and Power (CBIP) on 29<sup>th</sup> Dec., 2016.
- THDCIL has been conferred with prestigious “**HR Gold Award for Training Excellence in 2018-19**” from EkKaamDeshKeNaam, a renowned NGO.
- THDCIL has received “**CSR Innovation and Leadership Award 2019**” by PHD Chamber of Commerce, New Delhi.
- “**CBIP Award 2019**” was also presented to THDCIL for “**Best Performing Utility in Hydro Power Sector**”.
- CBIP has selected Tehri Dam & HPP as “**Best Maintained Hydro Power Project**” and award shall be presented soon.
- For implementation of Telemedicine Initiative in remote locations of Tehri District, THDCIL and DM(Tehri) has been conferred with “**E-Governance Award**” by Gol in 2019.
- THDCIL has also been conferred with “**Award for Social Media for PR & Branding**” by Public Relations Society of India (PRSI) at its 43<sup>rd</sup> All India Public Relations Conference held at Dehradun.
- THDC India Limited (THDCIL) has been conferred with “**Rajbhasha Kirti Award (Second)**” for its outstanding contribution in the field of promotion of official language (Hindi) in the financial year 2018-19.

## **ISO Certification:**

THDCIL has obtained following Certifications for Corporate Office, Rishikesh, Tehri HPP, Tehri PSP, Koteswar HEP, VishnugadPipalkoti HEP and DhukwanSHP:–

- ISO 9001:2015 Certification (Quality Management System).
- ISO 14001-2015 Certification (Environment Management System).
- OHSAS 18001:2017 Certification (Occupational Health and Safety Management System).

## **VISION**

A world class energy entity with commitment to environment and social values.

## **MISSION**

- To plan, develop and operate energy resources efficiently.
- To adopt state of the art technologies.
- To achieve performance excellence by fostering work ethos of learning and innovation.
- To build sustainable value based relationship with stakeholders through mutual trust.
- To undertake rehabilitation and resettlement of project affected persons with human face.

## **VALUES**

- Zeal to excel and zest for change.
- Integrity and fairness in all matters.
- Respect for dignity and potential of individuals.
- Ensure speed of response.
- Strict adherence to commitments.
- Foster learning, creativity and team work.
- Loyalty & pride in CPSE.

# OUR ACTIVITIES

- Generation of electric power for supply to beneficiaries /utilities.
- Survey, Investigation, Planning, Design, Construction, Operation & Maintenance of Hydro Power Projects.
- Consultancy services.
- Fulfilling social obligations under Corporate Social Responsibility (CSR).
- Sustainable development with minimal ecological disturbances, minimal environmental degradation and minimal social disturbances.
- Adherence to best practices of corporate governance.
- Unequivocal accountability to stakeholders.

## **Our Policy Framework:**

THDC India Limited is responsible for complying with following statutory and regulatory rules in order to execute its activities:

- Electricity Act, 2003
- CERC Regulations including Indian Electricity Grid Code (IEGC)
- Guidelines issued by NRPC/NRLDC
- Long Term Power Purchase Agreements
- National Rehabilitation Policy 2007
- Guidelines issued by Department of Public Enterprises and Central Vigilance Commission etc.
- Other applicable policy circulars of Government of India.

# LIST OF STAKEHOLDERS AND BENEFICIARIES

## 1. Stakeholders:

- 1.1 Ministry of Power, Government of India (MoP)
- 1.2 Department of Public Enterprises (DPE), Ministry of Heavy Industries, Government of India
- 1.3 Ministry of Environment & Forest, Government of India(MoEF)
- 1.4 Central Electricity Authority (CEA)
- 1.5 Central Water Commission (CWC)
- 1.6 Government of Uttar Pradesh- Irrigation Department
- 1.7 Government of Uttar Pradesh- Department of Power
- 1.8 Government of Delhi
- 1.9 Government of Uttarakhand
- 1.10 Nuclear Power Corporation of India Limited (NPCIL)
- 1.11 Government of Maharashtra
- 1.12 Government of J&K
- 1.13 Government of Kerala
- 1.14 Royal Government of Bhutan
- 1.15 Ministry of External affairs, Government of India
- 1.16 Northern Regional Load Dispatch Centre (NRLDC)
- 1.17 Northern Regional Power Committee (NRPC)
- 1.18 Power Grid Corporation of India Ltd. (PGCIL)
- 1.19 Contractors, Vendors/Suppliers
- 1.20 Financial Institutions such as World Bank, Power Finance Corporation, Rural Electrification Corporation, Punjab National Bank, other Nationalized and scheduled Banks etc.
- 1.21 Project Affected Families (PAFs)
- 1.22 National Water Development Agency (NWDA)
- 1.23 Government of Gujarat
- 1.24 Odisha Hydro Power Corporation Ltd. (OHPCL),
- 1.25 Chattisgarh State Power Generation Company Limited (CSPGCL)
- 1.26 Shri Mata Vaishno Devi ji Shrine Board
- 1.27 Shri Amarnath Ji Shrine Board
- 1.28 Employees of THDC India Limited



## **2. Beneficiaries:**

THDC India Limited supplies electricity to states and UT situated in the Northern Region. Following are its clients:

- 2.1** Uttar Pradesh Power Corporation Limited (UPPCL), Lucknow
- 2.2** Uttarakhand Power Corporation Limited (UPCL), Dehradun
- 2.3** Engineering Department, Chandigarh Administration, Chandigarh
- 2.4** Jaipur Vidyut Vitran Nigam Limited, Jaipur
- 2.5** Jodhpur Vidyut Vitran Nigam Limited, Jaipur
- 2.6** Ajmer Vidyut Vitran Nigam Limited, Jaipur
- 2.7** HPSEB Ltd., Shimla
- 2.8** Power Development Department, Jammu & Kashmir
- 2.9** Punjab State Power Corporation Limited, Patiala.
- 2.10** Haryana Power Purchase Centre, Panchkula.
- 2.11** Tata Power Delhi Distribution Ltd., Delhi
- 2.12** BSES Rajdhani Power Limited, Delhi
- 2.13** BSES Yamuna Power Limited, Delhi
- 2.14** Gujarat Urja Vikas Nigam Ltd. (GUVNL), Gujarat.
- 2.15** Kerala State Electricity Board (KSEB), Kerala.

## SERVICES OFFERED TO STAKEHOLDERS

SI. No	Service	Stakeholder	Officials responsible for the services	Standards/Norms
1.	Sale of Electricity as per allocation from MoP, Gol at the tariff approved by CERC	<i>Beneficiary States/UTs,</i>	GM (Commercial) THDC India Ltd. Alaknanda Bhawan, Pragatipuram, Rishikesh PhoneNo:0135-2431945 Fax No.: 0135-2439401 Mail: thdc_commercial@yahoo.com	Based on the schedule decided by NRLDC, allocation of the beneficiaries and as per PPAs signed. PPA details are available at www.thdc.gov.in
2(a)	Submission of Declared Capacity(MW) along with anticipated energy, 24 hrs ahead for Tehri HPP	NRLDC	DGM (O&M),Tehri HPP THDC India Ltd., Administrative Building, Bhagirathipuram, Tehri Phone No.:01376-236176 Fax No: 01376-236305	As per the reservoir level and availability of machines.
(b)	Submission of Declared Capacity(MW) along with anticipated energy, 24 hrs ahead for Koteswar HEP	NRLDC	AGM (O&M),Koteswar HEP THDC India Ltd., Administrative Building, Koteswarpuram, Koteswar Phone No.:01378-231340 Fax No: 01378-231550	As per the reservoir level and availability of machines.
3.	Release of Water for Drinking & Irrigation	GoUP	ED (OMS,QA & Safety), THDC India Ltd. Bhagirathi Bhawan, Pragatipuram, Rishikesh PhoneNo:0135-2430575 Fax No.: 0135-2438235 Mail: omsthdc@yahoo.co.in	As per agreement, water stored in the dam is to be released as per requirement of water for irrigation and drinking purposes at downstream during non-monsoon period. For details, visit www.thdc.gov.in
4.	<b>Engineering Consultancy</b> • Stabilization of Varunavat Parvat in Uttarkashi	Govt. of Uttarakand	GM (Design), THDC India Ltd. Alaknanda Bhawan, Pragatipuram, Rishikesh Phone No:0135-2473227 Mail: <a href="mailto:atuljain@thdc.co.in">atuljain@thdc.co.in</a>	As per latest relevant IS Code, and prevalent international practices for slope stabilization.
	<ul style="list-style-type: none"> <li>• Stabilization of slope of Mata Vaishnodevi</li> <li>• Shri Amarnath Ji Shrine Board</li> <li>• Slope stability analysis for 20 nos chronic slides identified after the Uttarakhand disaster</li> <li>• Consultancy work for the underground parking at Mussoorie and Nainital</li> </ul>	<p>Govt. of J&amp;K</p> <p>Govt. of Uttarakand</p> <p>Govt. of Uttarakand</p>		<p>As per technical expertise of THDCIL, prevalent practices and relevant norms for slope stabilization</p> <p>As per technical expertise of THDCIL, prevalent practices and relevant norms for slope stabilization</p> <p>As per technical expertise of THDCIL, prevalent practices and relevant norms for under ground works</p>

	<ul style="list-style-type: none"> <li>Consultancy work for carrying out the Power Potential and E&amp;M Studies in respect of six Hydel projects proposed under Par-Tapi-Narmada link project</li> </ul>	National Water Development Agency (NWDA)	AGM(R&D/Consultancy), THDC India Ltd. Saraswati Bhawan, Pragatipuram, Rishikesh PhoneNo:0135-2439426 Mail: tsroutela@thdc.co.in	As per CEA/CWC guidelines
5.	Billing the concerned beneficiary about the dues on account of sales of energy	Beneficiary States/UT, NRLDC, NRPC.	GM (Commercial ) THDC India Ltd. Alaknanda Bhawan, Pragatipuram, Rishikesh PhoneNo:0135-2431945 Fax No.: 0135-2431623 Mail: thdc_commercial@yahoo.com	Within 3 Days of downloading of REA (Regional Energy Account) from NRPC website, bills reach the beneficiary.
6.	Timely submission of progress report of Projects to the concerned ministries.	GoUP & Gol	GM (M&PS/CP), THDC India Ltd. Ganga Bhawan, Pragatipuram, Rishikesh Phone No.:0135-2439435 Fax No.: 0135- 2437853	On Monthly Basis
7.	To take utmost care to the extent possible to ensure that our activities do not threaten survival and quality of life of project affected persons (PAPs).	Project Affected Families	<p><b>i) For Tehri Complex:</b> Sh. V. K. Badoni, ED (Tehri Complex) / PGRO *</p> <p><b>Public Grievance Redressal Officer</b></p> <p><b>ii) For Koteshwar Project:</b> Sh. U.K.Saxena, GM (Project) / PGRO *</p> <p><b>iii) For Vishnugad Pipalkoti project:</b> Sh. J N Singh, GM (Incharge) / PGRO *</p> <p><b>iv) or Dhukwan Project:</b> Sh. S K Arya, DGM(Electrical) Dhukwan</p> <p><b>v) For New Projects:</b> Sh. V. K. Badoni, ED (Tehri Complex) / PGRO *</p> <p><b>vi) Khurja STPP</b> Sh. S.P. Singh, GM(Khurja STPP) / PGRO*</p> <p>The above project heads, in association with GM (Social &amp; Environment), THDC India Limited, Rishikesh, ensure that our activities at the particular project do not threaten survival and quality of life of project affected persons (PAPs).</p>	As per R&R policy of the organization. R&R Policy is available at <a href="http://www.thdc.gov.in">www.thdc.gov.in</a>

			<p>Contact details of GM (Social &amp; Environment), THDCIL, Rishikesh are:  Sh. S.R. Mishra, GM (Social &amp; Environment), THDC India Ltd., Bhagirathi Bhawan, Pragatipuram, Rishikesh  Phone No.:0135-2439430  Fax No.: 0135-2439404  E Mail: <a href="mailto:s.ethdc@yahoo.com">s.ethdc@yahoo.com</a>  <b>*Contact details of these project heads are given at page no.14 of Citizen's Charter.</b></p>	
8.	Submission of LGBR, And energy planning related matter.	NRPC	<p>AGM (OMS-EM, HM &amp; Safety), THDC India  Ltd. Bhagirathi Bhawan, Pragatipuram, Rishikesh, PhoneNo:0135-2430575  Fax No.: 0135-2438235  Mail: <a href="mailto:omsthdc@yahoo.co.in">omsthdc@yahoo.co.in</a></p>	By due date
9.	Submission of Performance data(tripping details, actual energy data and plant availability factor )	CEA	<p>AGM(OMS-EM, HM &amp; Safety),THDC India Ltd.  Bhagirathi Bhawan, Pragatipuram, Rishikesh, PhoneNo:0135-2430575  Fax No.: 0135-2438235  Mail: <a href="mailto:omsthdc@yahoo.co.in">omsthdc@yahoo.co.in</a></p>	As per actual data available from power plant.

## **EXPECTATIONS FROM STAKEHOLDERS**

- Timely clearances/approvals from controlling agencies/ Ministries/Departments.
- Adherence to procedures and instructions notified by the Corporation and submission of complete and correct data required for taking decisions by the Corporation.
- Prompt payment of dues by beneficiaries.
- Adherence to rules, regulations and guidelines issued by statutory and regulatory authorities.

**Power Sharing among different beneficiaries (Project under Operation):**

**1. Tehri HPP (1000 MW):**

<b>S. No.</b>	<b>Beneficiary</b>	<b>Power Allocation</b>
1	Uttar Pradesh	374 MW
2	Uttarakand	147MW
3	Chandigarh	46 MW
4	Rajasthan	75 MW
5	Himanchal Pradesh	0.0 MW
6	J&K	48 MW
7	Punjab	77MW
8	Haryana	71 MW
9	Delhi	63 MW
10	Unallocated	99 MW
<b>Total</b>		1000 MW

**2. Koteshwar Hydroelectric Project (400 MW):**

<b>S. No.</b>	<b>Beneficiary</b>	<b>Power Allocation</b>
1	Uttar Pradesh	155 MW
2	Uttarakand	70.7 MW
3	Chandigarh	1.5 MW
4	Rajasthan	33.4 MW
5	Himanchal Pradesh	0.0 MW
6	J&K	18.1 MW
7	Punjab	25.5 MW
8	Haryana	16.8 MW
9	Delhi	39.4 MW
10	Unallocated	49.7 MW
<b>Total</b>		400 MW

**3. Wind project ,Patan & Dev Bhoomi Dwarka Gujarat(113 MW)**

<b>S. No.</b>	<b>Beneficiary</b>	<b>Power Allocation</b>
1	Gujarat	113 MW

4. **Dhukwan SHEP (24 MW)**

<b>S. No.</b>	<b>Beneficiary</b>	<b>Power Allocation</b>
1	Uttar Pradesh	24 MW

5. **Kasargod (50 MW)**

<b>Sl. No.</b>	<b>Beneficiary</b>	<b>Power Allocation</b>
1	Kerala	50 MW

**(A)PUBLIC GRIEVANCE REDRESSAL AUTHORITIES IN CASE THE SERVICE STANDARDS ARE NOT MET WITH**

<b>Jurisdiction</b>	<b>Grievance Redrassal Authority</b>	<b>Phone No.</b>	<b>E Mail</b>
<b>THDCIL as a whole</b>	Sh. R N Singh, AGM(SP) <b>Director (Public Grievances),THDCIL</b> Plot no.-20,Sector -14, Kaushambi, Gaziabad- 201010, Uttar Pradesh	0120-22776490 Mob: 9899280905 Fax No. 0120- 2776433	<a href="mailto:rnsingh@thdc.gov.in">rnsingh@thdc.gov.in</a>
<b>Rishikesh Unit</b>	Sh. P K AGARWAL, GM (CP/MPS)/ PGRO, Ganga Bhawan, Bye-Pass Road Pragatipuram, Rishikesh- 249201, Uttarakhand	0135-2439450 Mob: 9411108741 Fax no. : 0135- 2437853	<a href="mailto:pkaggarwal@thdc.co.in">pkaggarwal@thdc.co.in</a>
<b>Tehri Project</b>	Sh. V. K. Badoni, ED (Tehri Complex) /PGRO THDCIL, Bhagirathipuram, Tehri Garhwal-249001 (Uttarakhand)	01376-236312 Mob: 9412052897 Fax No. 01376- 235282	<a href="mailto:vkbadoni@thdc.co.in">vkbadoni@thdc.co.in</a> <a href="mailto:vkbadoni@thdc.co.in">vkbadoni@thdc.co.in</a>
<b>Koteshwar Project</b>	Sh. U.K. Saxena, GM(Project) /PGRO, THDC India Limited, Koteshwarpuram, Tehri Garhwal - 249001, Uttarakhand	01378-231300 Mob: 9997999003 Fax No. 01378-231337	<a href="mailto:uks_rss@yahoo.com">uks_rss@yahoo.com</a>
<b>Vishnugad- Pipalkoti Project</b>	Sh. J.N. Singh, GM/PGRO, THDCIL,Alaknanda Puram, Siyasain Pipalkoti, Distt. Chamoli, Uttarakhand	01372-256200 Fax No. 01372-256203	<a href="mailto:jnsingh@thdc.co.in">jnsingh@thdc.co.in</a>
<b>Khurja STPP</b>	Sh. S.P. Singh, GM(Khurja STPP), THDC India Limited, Khurja	Mob: 9219696377	<a href="mailto:spsinghthdc@gmail.com">spsinghthdc@gmail.com</a>
<b>Liason Office, Lucknow</b>	Sh. P K AGARWAL, GM (CP/MPS)/ PGRO, Ganga Bhawan, Bye-Pass Road Pragatipuram, Rishikesh- 249201, Uttarakhand	0135-2439450 Mob: 9411108741 Fax no. : 0135- 2437853	<a href="mailto:pkaggarwal@thdc.co.in">pkaggarwal@thdc.co.in</a>



<b>New Projects</b>	Sh. V. K. Badoni, ED (Tehri Complex) /PGRO THDCIL, Bhagirathipuram, Tehri Garhwal-249001 (Uttarakhand)	01376-236312 Mob: 9412052897 Fax No. 01376- 235282	<a href="mailto:vkbadoni@thdc.co.in">vkbadoni@thdc.co.in</a>
<b>Dhukwan Project</b>	Sh S K Arya, DGM(Electrical)/ PGRO, THDC India Limited, Dhukwan S.H.P., Near Sukwan, Dhukwan Dam, P.O.: New Kheda, Babeena Kent, Jhansee-284401(Uttar Pradesh)	8810496659	satishkarya@thdc.co.in
<b>Grievance Redressal Officer Under RPwD Act'2016</b>	Dr. A.N. Tripathy Dy.General Manager(Personnel) GRO under RPWD Act THDC India Limited, Ganga Bhawan, Bye Pass Roag, Pragatipuram, Rishikesh- 249201(Uttarakhand)	0135-2473504 9412962882	<a href="mailto:amaranth_tripathy@yahoo.co.in">amaranth_tripathy@yahoo.co.in</a>

**PGRO:** Public Grievance Redressal Officer

**(B) Appellate Authority, CPIO, PIO AND APIO IN THDCIL under RTI Act**

Sl. No	Office/Power Plant/Project	Name, Designation, Address
1	APPELLATE AUTHORITY	Shri Vijay Goel Director(Personnel)/Appellate Authority THDC India Limited, Ganga Bhawan, Bye Pass Road, Pragatipuram Rishikesh– 249201(Uttarakhand) Tel. No. 0135-2432688 E-Mail : vijaygoel@thdc.co.in Fax No. :0135-2439311
2	CENTRAL PUBLIC INFORMATION OFFICERS	Sh. N.K. Prasad AGM(P&A)/Central Public Information Officer(CPIO) THDC India Limited, Ganga Bhawan, Bye Pass Road, Pragatipuram Rishikesh– 249201(Uttarakhand) Tel. No. 0135- 2473459 Mob : 9411110860 E-Mail : <a href="mailto:nkprasad@thdc.co.in">nkprasad@thdc.co.in</a>
3	Tehri Hydro Electric Project	Sh. B.K. Singh, AGM(P&A)/PIO, THDC India Limited Bhagirathi Puram, Tehri Garhwal, Uttarakhand-249001, Tel. No. : 01376-236363, Mob. No. : 9411110853, Email : <a href="mailto:singhbk@thdc.co.in">singhbk@thdc.co.in</a>
4	New Projects	Sh. B.K. Singh, AGM(P&A)/PIO, THDC India Limited Bhagirathi Puram, Tehri Garhwal, Uttarakhand-249001, Tel. No. : 01372-236363, Mob. No. : 9411110853, Email : <a href="mailto:singhbk@thdc.co.in">singhbk@thdc.co.in</a>
5	Koteshwar Hydro Electric Project	Sh. Nelson Lakra, DGM(P&A)/PIO, THDC India Ltd., Koteshwarpuram, Tehri Garhwal, Uttarakhand – 249001, Mob. No.: 9411103768, 9528810828 Email : <a href="mailto:nelsonlakra@thdc.co.in">nelsonlakra@thdc.co.in</a>
6	Vishnugad Pipalkoti Hydro Electric Project	Sh. S.K. Sharma, DGM(P&A)/PIO, THDC India Ltd Alaknanda Puram, Siyasain, Pipalkoti, Dsitt. Chamoli (Uttarakhand) Tel. No. : 01372- 256238, Mob. No.: 9411110699, Email : <a href="mailto:sks4390@rediffmail.com">sks4390@rediffmail.com</a>

7	Dhukwan S.H.P.	Sh. S.K. Arya, DGM (Elec)/PIO,Dhukwan S.H.P. Near Sukwan, Dhukwan Dam, P.O.: Naya Kheda, Babeena Kent, Jhansi-284401(U.P.) Mob. No.: 9411188813 Email : <a href="mailto:satishkarya@thdc.co.in">satishkarya@thdc.co.in</a>
8	ASSISTANT PUBLIC INFORMATION OFFICER	Sh. R.S. Tomar AGM(Commercial/pers)/ APIO THDC India Limited Plot No.20, Sector-14, Kaushambi, Ghaziabad-201010, (Uttar Pradesh) Mob. No. : 8745843777 Email : rstomar@thdc.co.in

**CPIO:** Central Public Information Officer  
**PIO:** Public Information Officer  
**APIO:** Assistant Public Information Officer

## FUNCTIONAL DIRECTORS

Sl. No.	Name	Designation	Office Phone No.	E Mail ID
1.	Sh. D.V. Singh	CMD	0135-2431464 (Rishikesh)	<a href="mailto:dvsingh01@yahoo.com">dvsingh01@yahoo.com</a>
2	Sh. R. K. Vishnoi	Director (Technical)	0135-243168 (Rishikesh)	<a href="mailto:dt@thdc.co.in">dt@thdc.co.in</a>
3.	Sh. Vijay Goel	Director (Personnel)	0135-2432688 (Rishikesh)	<a href="mailto:dp@thdc.co.in">dp@thdc.co.in</a>
4.	Sh. J. Behera	Director (Finance)	0135-2430118 (Rishikesh)	<a href="mailto:df@thdc.gov.in">df@thdc.gov.in</a>

Anticorruption reporting and other such grievances shall be dealt by:

### Chief Vigilance Officer

THDC India Limited

Ganga Bhawan, Pragatipuram, By-pass Road,

Rishikesh-249 201 (Uttarakhand)

Phone no: 0135-2432840

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